

Competition Car Policy Wording FJ/PW/CCI/03/09/2024/V1409





Emergency Telephone Numbers

Motor Insurance Incident

To make a claim call our 24 hours claims helpline number

0333 207 6190

Windscreen/Window Damage

To make a claim for windscreen/window damage to your vehicle contact the Autoglass helpline

0800 174 764

(Only available if you have Comprehensive Cover. There is an excess payable, please refer to your Policy Endorsements.)



This Competition Car Insurance Policy is arranged by Footman James (a trading name of Advisory Insurance Brokers Limited) and is underwritten by Ageas Insurance Limited.

Footman James is a trading name of Advisory Insurance Brokers Limited, registered in England and Wales with company number 4043759. Authorised by the Financial Conduct Authority and listed on the Financial Services Register under registration number 313250.

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www.ageas.co.uk

Registered in England and Wales No 354568

Ageas Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, Financial Services Register No 202039.

This is Your Competition Car Insurance policy wording, read this booklet, the Schedule and Certificate of Motor Insurance carefully and keep them in a safe place.

This policy wording is a legally binding contract of Insurance between You (The Insured) and Us (The Insurer). The contract does not give, or intend to give, rights to anyone else. No one else has the right to enforce any part of this contract. You must make sure that all of the information You have provided in the proposal form, over the phone, in claim forms and in other documents is true, complete and accurate. If You provide incomplete, false or misleading information, Your insurance may not be valid. This may mean that We do not pay all or part of any claim, cancel Your policy or treat Your policy as if it never existed. We have agreed to insure You under the terms, conditions and exceptions contained in this booklet or in any Endorsement applying to this booklet.

You must tell us as soon as possible about any changes to the information You have provided. When You tell Us about any changes, We will tell You if your premium or terms of cover will change. If you are not sure whether certain facts are relevant, ask Footman James. If You don't tell **Us** about relevant changes, **Your** insurance may not cover **You** fully, or at all.

Contents

Making a Claim	2	Section 11 – General Exceptions	22
Introduction	3	Section 12 – General Conditions	24
Definitions	5	Section 13 – Cancellation	26
Cover	6	Section 14 – Important Information	28
Section 1 – Liability to Others	7	Complaints	28
Section 2 – Damage to your Vehicle	10	Financial Services Compensation Scheme	3
Section 3 – Fire & Theft	12	How Footman James use your data	29
Section 4 – Windscreen Damage	14	How Ageas use your data	30
Section 5 - Medical Expenses	14	Motor Insurance Database	3
Section 6 - Personal Accident	15	Information and changes We need to know about	33
Section 7 – European Motoring	16	Use of Language	33
Section 8 – Audio Cover	17	Customers with Disabilities	33
Section 9 – No Claim Discount	18	Telephone Call Recording and Charges	34
Section 10 – FI+ Optional Policy Extensions	20		

Definitions

Words with special meanings are defined here or in the part of the policy where they are used. Throughout the policy wording, defined terms will be bold when used. Any word or expression that appears in the definitions section has the same meaning wherever it appears. Words that use the masculine gender include the feminine and vice versa. Words using the singular include the plural and vice versa.

TERM	DEFINITION
The Insured/You/Your	The persons described as the insured in the schedule.
The Insurer/Us/We/Our	Ageas Insurance Limited
Your Vehicle	Any vehicle described in the schedule and any other vehicle for which details have been supplied to us and a certificate of motor insurance bearing the registration mark of that vehicle has been delivered to you and remains effective.
Schedule	Details of you, your vehicle and the insurance protection provided to you.
Certificate of Motor Insurance	A document you must have as proof that you have the motor insurance necessary to comply with the law. It shows who can drive your vehicle, what purposes it can be used for and whether you are permitted to drive other cars. The certificate does not, however, indicate the full policy cover and for this you need to refer to the policy wording itself.
The Period of Insurance	The period of time covered by this policy as shown in the schedule and any further period for which we agree to insure you.
Market Value	The cost of replacing your vehicle with one of the same make, model, specification and condition.
Endorsement	Changes in the terms of your policy. These are shown in your schedule.
Fire	Fire, lightning and explosion.
Theft	Theft or attempted theft.
Excess	The amount of any claim you will have to pay if your vehicle is lost, stolen or damaged.
Territorial Limits	Great Britain, Northern Ireland, the Isle of Man and the Channel Islands.
Green Card	A document required by certain non-EU countries to provide proof that you have the minimum insurance cover required by law to drive in that country.

Cover

Castiana Applicable	Cover						
Sections Applicable	Comprehensive	Third Party Fire & Theft	Third Party Only				
1. Liability to Others	✓	✓	✓				
2. Damage to Your Vehicle	✓	×	×				
3. Fire and Theft	~	✓	×				
4. Windscreen Damage	✓	X	X				
5. Medical Expenses	✓	×	×				
6. Personal Accident *Not applicable if the insurance is in the name of a Firm	V	×	×				
7. European Motoring	✓	✓	✓				
8. Audio Cover	✓	×	×				
9. No Claim Discount	V	V	V				
10. FJ+ Optional Cover Extensions *only applicable if shown on Your policy Schedule	V	V	V				

Use

The insurance only covers Your Vehicle if it is being used in the way specified in Your Certificate of Motor Insurance, Policy Schedule or any Endorsement that applies. The following uses are not covered:

- · Drag Racing
- Any purpose connected with the motor trade
- Carrying passengers or goods in return for money (except if a mileage allowance is paid to **You** for official or agreed business duties in connection with **Your** job or for a social service)



Section 1 - Liability to Others

Your Liability

We will insure You in respect of all sums which You may be required to pay by law arising from death or injury to third parties, or damage to their property as a result of an accident caused by:

- Your Vehicle
- any trailer while it is being towed by Your Vehicle

We will also pay any expenses for which You have Our written authority to claim.

Liability of other persons driving or using Your Vehicle

We will also insure the following persons under this section in respect of all sums which they may be required to pay by law arising from death or injury to third parties or damage to their property as a result of an accident:

- any person You give permission to drive Your Vehicle provided that Your effective Certificate of Motor Insurance allows that person to drive.
- any person You give permission to use (but not drive) Your Vehicle, but only whilst using it for social, domestic and pleasure purposes.
- any passenger travelling in or getting into or out of **Your Vehicle**.
- the employer or business partner of the person using Your Vehicle for which cover is provided under this section while Your Vehicle is being used for business purposes, as long as **Your** certificate allows business use.

This does not apply if:

- Your Vehicle belongs to or is hired by such employer or business partner.
- The Insured is a corporate body or firm.

Indemnity to legal personal representatives

In the event of the death of anyone who is insured under this section, We will protect his/her legal personal representatives for any liability of the deceased person if that liability is insured under this section.

Legal Costs

We will pay:

- solicitors fees if anyone **We** insure under this section is represented at a coroner's inquest or fatal accident inquiry or is defending any proceedings in a court of summary jurisdiction.
- for legal services to defend anyone **We** insure under this section in the event of proceedings being taken for manslaughter or reckless or dangerous driving causing death.

We will only pay these legal costs if they relate to an incident which is covered under this section.

What is not covered

The cover under this section will not apply if any person insured under this section does not keep to the terms, exceptions and conditions of this policy. The cover will also not apply if **The Insured** person can claim under another policy.

- Death of or injury to the person driving Your Vehicle.
- · Loss or damage to any vehicle or property owned by You or by the person driving Your Vehicle.
- Loss or damage to any trailer, caravan or broken down vehicle being towed or attached to **Your Vehicle** or to any property carried in or on them.
- Liability for death of or injury to an employee occurring during the course of their employment except for the minimum cover required under the current Road Traffic Acts.
- We will not pay more than £20,000,000 (including claimants costs and expenses to a maximum of £5,000,000) for damage to other
 people's property arising from any one claim or series of claims arising out of one cause arising from the use of Your Vehicle covered by
 this insurance.

The cover under this section will not apply, except to the extent that We are obliged by the Road Traffic Acts to provide insurance, to;

- (a) any direct or indirect consequence of any act or acts of terrorism, whether or not such consequences have been contributed to by any other cause. Terrorism includes but is not limited to:
 - the use or threat of force and/or violence; and/or
 - harm or damage to life or to property (or the threat of such harm or damage) including but not limited to harm or damage by nuclear, chemical, biological and/or radiological means;

where any such act is committed by any person(s) or group(s) of persons in whole or in part for political, religious, ideological or similar purposes, or is claimed to be committed in whole or in part for such purposes.

1	hat i	e not	COVERED	continued

(b) any action taken in controlling, preventing, suppressing or in any way relating to (a) above.

In respect of terrorism, where **We** are obliged by the Road Traffic Acts to provide insurance, the maximum amount **We** will pay for damage to property as a result of any accident or accidents caused by Your Vehicle driven or used by You or any other person, for which cover is provided under this section, will be:

- £5,000,000 in respect of all claims resulting directly or indirectly from one originating cause; or
- such greater sum as may in the circumstances be required to meet the minimum insurance requirements of the road traffic acts.



Section 2 - Damage to Your Vehicle

If Your Vehicle is damaged We may either:

- pay for Your Vehicle to be repaired; or
- replace Your Vehicle; or
- pay in cash the amount of the loss or damage.

Excesses

If **Your Vehicle** is damaged, **You** will have to pay any **Excess** as shown in **Your Schedule**. This **Excess** applies in addition to any other voluntary or compulsory **Excess** that may apply and is shown in **Your Schedule**.

If **Your Vehicle** is damaged whilst it is being driven by or is in the charge of a young or inexperienced driver who is permitted to drive by **Your Certificate of Motor Insurance** the amount of **Excess You** will have to pay will be increased by the following amounts:

- If the drivers age is under 21 years of age £500
- If the driver is 21 or over and either holds a provisional licence or has not held a full UK licence for 12 months or more £500

What is not covered

- Wear, tear or loss of value.
- Mechanical, electrical, electronic, computer or computer software breakdowns, failures, faults or breakages.
- Damage to tyres caused by braking, punctures, cuts or bursts.
- · Indirect loss.
- Any reduction in the value of Your Vehicle following damage whether it was repaired or not.
- · Damage to any telephone, 2 way radio, television, video, traffic information system carried in Your Vehicle.
- The cost of repair, replacement or improvement of any parts of **Your Vehicle** not actually damaged in the incident for which **You** are claiming.
- The cost of repair or replacement of any non-standard parts fitted to Your Vehicle which is not appropriate to the disclosed form of motorsport.
- Damage by frost unless the engine has been completely drained of all water or anti-freeze has been added as recommended by the vehicle manufacturer.

What is not covered continued

- Damage to Your Vehicle due to the impounding or destruction by an authorised authority.
- Damage to Your Vehicle if it is taken or driven without Your permission by any member of Your family or partner or anyone living in Your home, unless you've reported them to the police for doing so.
- Damage to Your Vehicle and its accessories if Your Vehicle is not securely locked and the ignition keys removed and all doors, windows and other openings are closed and locked when it is left unattended. If Your Vehicle is not fitted with an ignition lock an alternative method of securing Your Vehicle must be used.
- The loss of, or damage to, Your Vehicle resulting from fraud or deception or by using a counterfeit or other form of payment which a bank or building society will not authorise.
- The amount of any Excess shown in Excesses above and in Your Schedule.
- Loss or damage when Your Vehicle is left unattended if the last person in charge of it before the loss or damage happened is not shown on Your Certificate of Motor Insurance as allowed to drive
- · Loss or damage resulting from Your Vehicle being repossessed by, or returned to its rightful owner.
- Loss or damage caused intentionally by you or any member of **Your** family, or loss or damage someone else causes with **Your** permission or encouragement.
- Loss or damage to Your Vehicle if it is being driven by anyone (including You) who, at the time of the accident, is found to have a higher level of alcohol or drugs in their body than is allowed by law.



Section 3 - Fire and Theft

What is covered

Loss of or damage to Your Vehicle caused by:

- a. Fire.
- b. Theft or any attempted Theft provided You notify the police as soon as possible.

What is not covered

- Wear, tear or loss of value.
- Mechanical, electrical, electronic, computer or computer software breakdowns, failures, faults or breakages.
- Loss of or damage to **Your Vehicle** or any spare parts or accessories resulting from fraud or deception or by using a counterfeit or other form of payment which a bank or building society will not authorise.
- Loss of the proceeds of the sale of Your Vehicle.
- Compensation or expenses as a result of **You** not being able to use **Your Vehicle** or the cost of hiring alternative transport and any other expenses **You** have had to pay because of this.
- Any reduction in the value of Your Vehicle following damage whether it was repaired or not.
- Loss or damage to any telephone, 2 way radio, television, video, and traffic information system fitted to or carried in the **Vehicle** unless permanently fitted to **Your Vehicle**.
- The cost of repair, replacement or improvement of any parts of **Your Vehicle** not actually damaged in the incident for which **You** are claiming.
- The cost of repair or replacement of any non-standard parts fitted to **Your Vehicle** which is not appropriate to the disclosed form of motorsport.
- Loss of Your Vehicle due to the impounding or destruction by an authorised authority.
- Loss or damage to **Your Vehicle** if it is taken or driven without **Your** permission by any member of **Your** family or partner or anyone living in **Your** home, unless you've reported them to the police for soing so.
- Loss solely of the removable facia of any audio equipment.

What is not covered continued

- · Loss or damage caused by Theft or attempted Theft whilst Your Vehicle is unoccupied unless the doors and boot are locked, any window or sunroof shut and the keys removed. If Your Vehicle is not fitted with an ignition lock an alternative method of securing Your Vehicle must be used
- The amount of any Excess shown in Your Schedule.
- · Loss or damage when Your Vehicle is left unattended if the last person in charge of it before the loss or damage happened is not shown on **Your Certificate of Motor Insurance** as allowed to drive
- Loss or damage resulting from **Your Vehicle** being repossessed by, or returned to its, rightful owner.
- · Loss or damage caused intentionally by You or any member of Your family, or loss or damage someone else causes with Your permission or encouragement.

Special Conditions applying to Sections 2 and 3

Repairs

- If Your Vehicle cannot be driven because of damage covered by this insurance We will pay the reasonable cost of transporting it to the nearest competent repairer. We will not be responsible for any further damage caused by driving or attempting to drive Your Vehicle in a damaged or non-roadworthy condition.
- We will choose whether to repair or replace Your Vehicle or pay You an amount for the loss or damage.
- Market Value We will pay You the Market Value of Your Vehicle at the time of the accident.
- If We know You are still paying for Your Vehicle under a Hire Purchase or Lease agreement and We choose to make a payment for the total loss or destruction of **Your Vehicle We** will pay the claim to **Your Vehicles** legal owner.



Section 4 - Windscreen

You may claim for damage to **Your Vehicle**'s windscreen or windows, and for any bodywork scratched by broken glass from the window or windscreen. This cover does not apply to damaged sunroofs, roof panels, lights or reflectors, whether glass or plastic.

- If the replacement is carried out by a windscreen repairer approved by **Us**, **You** will have unlimited cover and will only have to pay the **Excess** shown on **Your** policy **Schedule**. **You** should phone the windscreen helpline shown in the list of emergency helplines **We** sent with **Your** insurance documents;
- If the glass is repaired by an approved windscreen repairer, You will have unlimited cover and will not have to pay anything yourself;
- If the repair or replacement is carried out by any other repairer, **You** will have to pay the windscreen **Excess** shown on **Your** policy **Schedule** and there may be a limit to the amount **We** will cover. The cover limit will be shown on **Your** policy **Schedule**.
- Where possible **We** try to repair windscreens at a place which is convenient for **You**. However, if **Your Vehicle** has a built in safety system, such as an advanced driver assistance system, this may need to be reset once a windscreen has been replaced. If this is the case, **We** will arrange for this to be carried out.



Section 5 - Medical Expenses

We will pay up to £250 for each person in Your Vehicle for medical treatment needed as a result of injury caused in an accident involving Your Vehicle.



Section 6 - Personal Accident

If You or Your spouse/domestic partner suffer accidental bodily injury while getting into, out of, or travelling in Your Vehicle We will pay to the injured person £10,000 if, within three months of the accident, the injury is the sole cause of:

- death
- · irrecoverable loss of sight in one or both eyes
- · loss of any limb
- The most **We** will pay any one person after any accident is £10,000.
- The most **We** will pay any one person during any one period of insurance is £10,000.
- If You or Your spouse/domestic partner has any other policies with Us in respect of any other vehicle(s) the injured person will only be able to obtain compensation for their injuries under one policy.

Exceptions to section 6 of Your policy

This Personal Accident insurance does not cover:

- Corporate bodies or firms.
- · Death or bodily injury arising from suicide or attempted suicide.
- Death or injury to any person under 17 years of age.
- Any claim for death or injury where the person who was killed or injured was driving under the influence or drink or drugs.
- Death or injury if the accident is not the only cause.



Section 7 - European Motoring

European Use

This policy provides the minimum cover **You** need by law to allow **You** to use **Your Vehicle** in any country which is a member of the EU and in any country which meets the insurance conditions of, and are approved by, the Commission of the European Union.

Your policy will also provide the cover You have chosen ('Comprehensive', 'Third Party, Fire and Theft' or 'Third Party Only') in any country which is a member of the EU and in any country which meets the insurance conditions of, and are approved by, the Commission of the European Union for 30 days per policy period.

Insurance cover

This insurance is extended to apply to claims arising:

- in any country which We have agreed to provide cover for; and
- while **Your Vehicle** is being transported (including loading and unloading) between ports in countries where **You** have cover, as long as **Your Vehicle** is being transported by rail or by a recognised sea route, for 65 hours or less.

Customs duty and other charges

If **Your Vehicle** suffers any loss or damage covered by this insurance while it is in any country **We** have agreed to provide cover for, **We** will refund any customs duty **You** have to pay after temporarily importing **Your Vehicle** into any of the countries where **You** have cover.

If You take Your Vehicle abroad

All countries within the **Territorial Limits** have agreed that a **Green Card** is not necessary for cross border travel. **Your Certificate of Motor Insurance** should, therefore, provide sufficient evidence that **You** are complying with the laws on the compulsory insurance of motor vehicles in any of these countries that **You** visit.



Audio, visual and phone equipment permanently fitted in Your Vehicle is also insured against loss or damage, but We will only pay the market value of the equipment at the time of the loss or damage. We will only pay up to £750 for items which are not fitted as standard by Your Vehicle's manufacturer. We will not pay for loss of or damage to cassettes, compact discs, minidiscs, DVD's or accessories used with the audio, visual or phone equipment.

For a claim under this section We may either:

- pay for the damage to be repaired;
- pay an amount of cash for You to replace the lost or damaged item; or
- replace the lost or damaged item.

You must first pay any Excess shown in the Schedule

The most We will pay will be either:

- the market value of **Your** audio equipment immediately before the loss, up to the cover limit; or
- the cost of repairing the audio equipment;

whichever is less.

We will not pay the cost of any repair or replacement which improves Your Vehicle or accessories to a better condition than they were in before the loss or damage. If this happens, You must pay a contribution towards the cost of the repair or replacement. This contribution would be on top of any Excess You have to pay.



Section 9 - No Claim Discount

If this is a yearly contract, and **You** do not claim under this insurance and **You** have not been involved in an accident which has or may result in a claim against **You**, **We** will give **You** a discount on **Your** renewal premium.

Claims Made

No Claims Discount between 1 and 5 Years – If You make only one claim in any period of insurance, any no claims discount which You have earned will be reduced at Your next renewal, as shown in the table 1.

Protected No Claims Discount 5+ Years – No Claims Discount protection allows **You** to make two claims before **Your** number of no claims discount years fall. Please see table 2 for details.

Table 1	No Claim Discount at next renewal date <u>without</u> NCD Protection						
Current Number of years No Claim Discount	1 claim in the next 12 months	2 claims in the next 12 months	3 or more claims in the next 12 months				
1 Year	0 Years	0 Years	0 Years				
2 Years	0 Years	0 Years	0 Years				
3 Years	1 Year	0 Years	0 Years				
4 Years	2 Years	0 Years	0 Years				
5 + Years	3 Years	1 Year	0 Years				

Table 2	No Claim Discount at next renewal date with NCD protection						
Current Number of years No Claim Discount	1 claim in any 5 year period	2 claims in any 5 year period	3 claims in any 5 year period	4 claims in any 5 year period	More than 4 claims in any 5 year period		
5 + Years - Protected	5 + Years Protected	5 + Years (loses protection)	3 Years	1 Year	0 Years		

No Claims Discount protection does not protect the overall price of Your insurance policy; the price of Your insurance policy may increase following an accident even if You were not at fault.

If We consent to a transfer of this policy to another person, No Claims Discount already earned under this policy will not apply to the person to whom the policy is being transferred.

Your No Claims Discount cannot be transferred to another person.

Claims under certain sections of Your policy may not impact NCD. We will not reduce Your no claims discount where the only payments made are for:

- Emergency medical treatment under the Road Traffic Acts and Your Vehicle recovery in the event of illness as provided under Section 5 -Medical Expenses.
- Repairing or replacing glass in Your Vehicle's windscreen, sunroof or windows (or for any scratches on the bodywork caused directly by the broken glass) as provided under Section 4 –Windscreen Damage.

Third parties may claim directly against **Us** as insurer in the event of an accident, involving **Your Vehicle** as permitted under the European Communities (Rights Against Insurers) Regulation 2002. In these circumstances We deal with any claim, subject to the terms and conditions of Your policy. This may affect Your no claims discount.

You are reminded of Your responsibilities to report any accident, injury, loss or damage to Us as soon as possible so We can tell You what to do next.



**Section 10 - FJ+ Optional Cover Extensions

Tools, Spares and Protective Clothing 2.5 or 10 (Your Schedule will confirm if this cover is in force and the level of cover in force)

Cover will extend to Tools, Spares and Protective Clothing only and when directly relevant to Your Vehicle up to £2,000, £5,000 or £10,000 against loss and/or damage caused by:

- · Accidental or malicious damage and vandalism;
- Fire (including Your Vehicle bursting into flames), lightning and explosion; or
- Theft or attempted Theft, or Your tools, spares and protective clothing being taken away without Your permission.

Cover will only be in force when the Tools, Spares and Protective Clothing are:

- In a locked premises that **You** have told **Us** about; or
- · Locked in Your Vehicle: or
- Whilst on a disclosed official event not lasting more than 3 days and only when Tools, Spares and Protective Clothing are locked in Your **Vehicle** or locked premises.

For a claim under Tools, Spares and Protective Clothing **We** may either:

- Pay for the damage to be repaired;
- Pay an amount of cash for You to replace the lost or damaged item; or
- Replace the lost or damaged item.

You must first pay the Excess of £200 for cover up to £2,000, or £500 for cover up to £5,000 or £1,000 for cover up to £10,000.

The most **We** will pay will be either:

- The market value of Your tools, spares and protective clothing before the loss, up to the cover limits; or
- The cost of repairing the tools, spares and protective clothing;

Whichever is less.

We will not pay the cost of any repair or replacement which improves Your tools, spares and protective clothing to a better condition than they were in before the loss or damage happened. If this happens, You must pay a contribution towards the cost of repair or replacement. This contribution would be on top of any Excess You have to pay.



Section 10 - FJ+ Optional Cover Extensions Continued

Road Rally Sections

(Your Schedule will confirm if this cover is in force)

This policy provides Third Party only, or equivalent cover, where required for road/special sections and stages of events where the cover is legally required only.

The start of a rally is the checkpoint where the first time is recorded on a competitors' timecard (timesheet).

The finish of a rally is the earliest of these two:

- a) the point at which the competitors' timecard is handed to an event official following retirement from the event; or
- b) the final checkpoint where the last time is recorded on the competitors' timecard.

The start is the first point where a competitor is under the direction of the organisers. The finish is the last point where a competitor is under the direction of the organisers.

For all policies

Cover stops at the point where the competitor enters a road where access is denied to all except competing cars (Arrival control for a Special Stage). Cover restarts at the point where the competitor enters a road where access is available to non-competing cars (Finish control for a Special Stage).

Only available on events authorised by Motorsport UK or the Federation Internationale de l'Automobile.

Levels of Cover available

- UK National A cover for rallies up to national A/Clubman Level in the UK and EU
- UK International Cover for international Level Rallies in the UK only
- EU International Cover for international level rallies in the EU



Section 11 - General Exceptions

Your insurance does not cover the following:

- 1 Any accident, injury, loss or damage while **Your Vehicle** that is insured under this policy is being:
 - (a) used otherwise than for the purposes described under the 'Limitations as to use' section of Your Certificate of Motor Insurance.
 - (b) driven by any person other than anyone who is described under the section of **Your Certificate of Motor Insurance** headed 'Persons or Classes of Persons entitled to drive'.

We will not withdraw this cover if the injury, loss or damage was caused as a result of **Your Vehicle** being stolen or having been taken without **Your** permission.

- (c) driven by You, unless You hold a licence to drive Your Vehicle and are complying with the terms of the licence.
- (d) driven by anyone else with **Your** general consent who, to **Your** knowledge, does not have a licence to drive **Your Vehicle** or is not complying with the terms of the licence.
- 2 Any liability You have accepted in an agreement which You would not have had if that agreement did not exist.
- 3 (a) Loss or destruction of, or damage to, any property or any associated loss or expense, or indirect loss; or
 - (b) Any legal liability that is directly or indirectly caused by, contributed to, or arising from:
 - i. ionising radiations or contamination by radioactivity from any irradiated nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.
 - ii. the radioactive, toxic explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
- 4 Any consequence whatsoever resulting directly or indirectly from or in connection with any of the following regardless of any other contributory cause or event:
 - (a) war, invasion, act of foreign enemy, hostilities or a warlike operation or operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power.
 - (b) any action taken in controlling, preventing, suppressing or in any way relating to (a) above except so far as is necessary to meet the requirements of the Road Traffic Acts.

- 5 Any accident, injury, loss or damage (except under Section 1) arising during or as a result of:
 - (a) an earthquake
 - (b) a riot or civil commotion that happens outside Great Britain, the Isle of Man or the Channel Islands except where such liability is required to be covered by the Road Traffic Acts.
- 6 Any accident, injury, loss or damage if Your Vehicle is registered outside Great Britain, Northern Ireland, the Isle of Man or the Channel Islands

7 Pollution

We will not pay for any loss, damage or liability caused directly or indirectly by pollution or contamination however caused other than cover needed by the Road Traffic Acts or any other Laws that apply to motor insurance.

8. Airport Use

We will not pay for any loss, damage or liability arising while Your Vehicle covered by this insurance is in any place where aircraft take off, land or park including any associated service roads, refuelling areas, ground equipment areas or the customs examination areas of international airports.

9. Sonic Bangs

We will not pay for loss, damage or liability caused directly or indirectly by pressure waves from aircraft or other aerial devices travelling at sonic or supersonic speeds.

10 Criminal Acts

We will not pay for any loss damage or liability caused while Your Vehicle is being used by You or any insured person for any criminal activity.

- 11 Your Vehicle will only be covered if You are using it in a way agreed on Your Certificate of Motor Insurance, or any Endorsements shown on Your Schedule.
- 12 We will not pay for any loss damage or liability caused while Your Vehicle is being used in any race, rally, competition, trial or similar motoring event, unless Road Rally Sections cover has been selected.
- 13 We will not pay for any loss damage or liability caused while Your Vehicle is being driven or used on any race track, rally test circuit or on any off road race course.
- 14 We will not pay for any loss damage or liability caused to Your Vehicle when being driven with a greater load or higher number of passengers than the vehicle manufacturer's handbook states the vehicle is designed for or when towing a trailer that is not in a road worthy condition and/or which is overloaded (according to the manufacturer's specifications) and/or has unsecured loads.



Section 12 - General Conditions

Claims Procedure

- 1 As soon as reasonably possible after any accident, injury, loss or damage (including glass damage), You or Your legal personal representatives must telephone Us giving full details of the incident.
 - Any communication **You** receive about the incident should be sent to **Us** immediately. **You** or **Your** legal personal representatives must also let **Us** know immediately if anyone insured under this policy is to be prosecuted as a result of the incident or if there is to be an inquest or a fatal accident inquiry.
- You or anyone else claiming under this policy, must not admit to any claim, promise any payment or refuse any claim without Our written consent. If We want to, We can take over and conduct in Your name, or the name of the person claiming under the policy, the defence or settlement of any claim or take proceedings for Our own benefit to recover any payment We have made under this policy. We shall have full discretion in the conduct of any proceedings or the settlement of any claim. The person who is seeking payment under this policy shall give Us all the information and assistance necessary for Us to achieve a settlement.
- **You** must tell the police immediately if any property is lost, stolen or damaged.

Important Notice - Information We need to know about

4 You must take reasonable care to provide complete and accurate answers to the questions We ask when You take out, make changes to, and renew Your policy.

If the information provided by **You** is not complete and accurate:

- We may cancel Your policy and refuse to pay any claim, or
- We may not pay any claim in full, or
- We may revise the premium and/or change the compulsory Excess, or
- · the extent of the cover may be affected.

Other Insurance

5 We will not pay claims where another insurance policy already covers the same claim.

Your duty to Prevent Loss or Damage

6 You shall at all times take all reasonable steps to safeguard Your Vehicle from loss or damage. You shall maintain Your Vehicle in road worthy condition and Your Vehicle must have a valid MOT if so required to have one. We shall have, at all times, free access to examine Your Vehicle.

Your duty to Comply with Policy Conditions

7 Our provision of insurance under this policy is conditional upon You observing and fulfilling the terms, provisions, conditions and clauses of this policy.

Fraud

8 If any claim is in any way fraudulent or if You or anyone acting on Your behalf has used any fraudulent means, including inflating or exaggerating the claim or submitting forged or falsified documents, all benefit under this policy shall be forfeited nor return any premium to You. We may also take legal action against You.

Vehicle Parts

- If **We** choose **We** may arrange for the repairer to use suitable parts and accessories that are made by a company other than the manufacturer of Your Vehicle.
- 10 If Your Vehicle is damaged and a part or accessory cannot be repaired or replaced, We will only pay You the amount shown in the manufacturer's last United Kingdom list price. If We know that Your Vehicle is an imported vehicle which We have agreed to cover, and the damaged part or accessory has never been available in the United Kingdom We will only pay the manufacturer's list price in the country Your Vehicle came from. We will not pay the cost of importing any part or accessory needed to repair Your Vehicle.

11 Choice of Law

The law of England and Wales will apply to this contract unless:

- You and the Insurer agree otherwise; or
- at the date of the contract You are a resident of (or, in the case of a business, the registered office or principal place of business is situated in) Scotland, Northern Ireland, Channel Islands or the Isle of Man, in which case (in the absence of agreement to the contrary) the law of that country will apply.



Section 13 - Cancellation

Your Cancellation Rights

You may cancel this insurance at any time by phoning or writing to Footman James. If You cancel within 14 days of receiving this document and You have not made a claim for a total loss, You will receive a refund as explained on page 27.

If **You** cancel after this period but within the first year of insurance and have not made a claim and will not be making a claim, and have not gone over any mileage limit, **We** will work out the refund due in line with the table shown below.

If **You** cancel **Your** policy in the second or any subsequent years of insurance **You** will be entitled to a refund of the premium paid, subject to a deduction for the time for which **You** have been covered. This will be calculated on a pro-rata basis.

Footman James will charge a cancellation fee. Please see Footman James' documents for details of those charges.

If You have made a claim or have gone over Your mileage limit We will not give You a refund.

To exercise **Your** right to cancel, please contact: Footman James, Waterfront Business Park, First Floor, Unit 7, Waterfront Way, Brierley Hill. DY5 1LX or telephone 0333 207 6000.

Cancellation by Us

We (or any agent **We** appoint and who acts with **Our** specific authority) may cancel this policy and/or any additional cover options, where there is a valid reason for doing so, by sending at least 7 days' written notice to the last known postal and/or email address of the policyholder setting out the reason for cancellation.

Valid reasons include but are not limited to the following:

- Non-payment of premium (including non-payment of instalments). If premiums or instalment payments are not paid when due We will
 write to the policyholder requesting payment by a specific date. We will give You at least 14 days' notice in writing if We intend to cancel due
 to non-payment of instalments. If We receive payment by the date set out in the letter We will take no further action. If We do not receive
 payment by this date We will cancel the policy and/or any additional cover options from the cancellation date shown on the letter.
- Where We reasonably suspect fraud
- Where the persons insured fail to co-operate with **Us** or provide **Us** with information or documentation **We** reasonably require, and this affects **Our** ability to process a claim or defend **Our** interests. See the 'Claims Procedures' section of the General Conditions in this policy wording.
- Where the policyholder has not taken reasonable care to provide complete and accurate answers to the questions **We** ask. See the 'Contract of Insurance' and 'Information and changes **We** need to know about' section in the policy wording and the separate 'Consumer Terms of Business' notices supplied.

If We cancel the policy and/or any additional cover options under this section and You have not made a claim and will not be making a claim the policyholder will be entitled to a refund of the premium paid in respect of the cancelled cover, less a proportionate deduction for the time We have provided such cover, unless the reason for the cancellation is fraud and/or We are legally entitled to keep the premium under the Consumer Insurance (Disclosure and Representations) Act 2012. Footman James will charge a cancellation fee.

IMPORTANT NOTICE - The Consumer Insurance (Disclosure and Representations) Act 2012 sets out situations where failure by a policyholder to provide complete and accurate information requested by an insurer allows The Insurer to cancel the policy sometimes back to its start date and to keep any premiums paid.

Where **Our** investigations provide evidence of fraud or a serious non-disclosure **We** may cancel the policy immediately and backdate the cancellation to the date of the fraud or when You provided Us with incomplete or inaccurate information, which may result in Your policy being cancelled from the date You originally took it out.

It is the policyholder's responsibility to notify all persons insured that this policy has been cancelled.

Short Period Rates - First Year Only

Period in Force	Up to one month	Up to two months	Up to three months	Up to four months	Up to five months	Up to six months	Up to seven months	Up to eight months	Over eight months
Percentage of annual premium covering that period	25%	35%	45%	55%	65%	75%	85%	95%	Full premium
Percentage of Refund	75%	65%	55%	45%	35%	25%	15%	5%	Nil

Pro-rata – Second and any subsequent years of insurance

Premium x no. of days remaining = refund – administration charge 365 days



Section 14 - Important Information

Complaints

If You have cause to complain, please phone Footman James on

0333 207 6101 or write to the Director at Footman James. Footman James will send **You** details of who will be dealing with **Your** complaint. If **You** would like a copy of Footman James' complaints procedure, phone 0333 207 6101 or write to the address shown below.

Footman James, Waterfront Business Park, First Floor, Unit 7, Waterfront Way, Brierley Hill. DY5 1LX

If **Your** complaint needs a response from **Us**, Footman James will send **Us** details of **Your** complaint and give **You Our** contact details. If **You** would like a copy of **Our** complaints procedure, please write to **Us** at the address shown in **Your Certificate of Motor Insurance**. Footman James can also give **You Our** address and phone number.

If **You** are still not satisfied after receiving a final decision, or if **We** have not issued **Our** final response within eight weeks from **You** first raising the complaint, **You** may be able to refer **Your** complaint within 6 months to the Financial Ombudsman Service. To refer **Your** complaint, please write to:

Financial Ombudsman Service, Exchange Tower, Harbour Exchange Square, London E14 9SR. Phone: 0800 023 4567 (from landlines) or 0300 123 9123 (from mobiles)

Email: complaint.info@financial-ombudsman.org.uk

Web: www.financial-ombudsman.org.uk

Please note that if **You** don't refer **Your** complaint within six months, the Financial Ombudsman Service won't have **Our** permission to consider **Your** complaint and therefore will only be able to do so in very limited circumstances, for example, if it believes that the delay was as a result of exceptional circumstances.

These actions do not affect 7 rights to take legal action if necessary.

Financial Services Compensation Scheme

We and Footman James are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if We cannot meet Our liabilities under this insurance. This depends on the type of business and the circumstances of the claim. You can get more information about the compensation scheme arrangements from the FSCS website at www.fscs.org.uk or by writing to the Financial Services Compensation Scheme, PO Box 300, Mitcheldean, GL17 1DY.

How Footman James use your data

All references to WE, US and OUR in this 'Use of personal data section' are to Footman James and Advisory Insurance Brokers Limited as the Data Controller

Footman James, a trading name of Advisory Insurance Brokers Limited is the Data Controller of the personal data (information) you provide to us. We may share your information within The Ardonagh Group. We will use your personal information to:

- assess and provide the products or services that you have requested
- communicate with you in relation to servicing and administering your product
- develop new products and services
- undertake statistical analysis to help us improve our services and products
- provide additional assistance for these products or services
- notify you of important changes to products and functionality changes to our websites.

From time to time we may use your information to provide you with details of marketing or promotional opportunities and offers relating to other products and services from The Ardonagh Group, subject to relevant marketing regulations and permissions.

We follow strict security procedures in the storage and disclosure of your personal information in line with industry practices.

Further information is included in our Fair Processing Notice full details of which can be found here https://www.footmanjames.co.uk/fairprocessing-notice. This gives you more information on who we are, the types of information we hold, how we use it, who we share it with, how long we keep it for and informs you of certain rights you have regarding your personal information. If you are unable to access this website, we can send the Fair Processing Notice to you at no cost.

In the event you or any individual whose personal data we process is unhappy with how we or the Ardonagh Group is treating their personal data or have any general data protection queries, such queries and complaints should be sent to our Data Protection Officer. This can be done via email to advisorydataprotection@ardonagh.com or in writing to The Data Protection Officer, Ardonagh Advisory, Suite M, The Octagon, Colchester CO1 1TG, United Kingdom.

How Ageas use your data

For **Our** full Privacy Policy please visit **Our** website www.ageas.co.uk/privacy-policy, or contact **Our** Data Protection Officer at: Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire SO53 3YA or email thedpo@ageas.co.uk

We are Ageas Insurance Limited and are part of the Ageas group of companies. The details provided here are a summary of how **We** collect, use, share, transfer and store **Your** information. **Your** insurance adviser will have their own uses for **Your** personal data. Please ask **Your** insurance adviser if **You** would like more information about how they use **Your** personal information.

Collecting your information

We collect a variety of personal information about You such as Your name, address, contact details, date of birth, credit history, criminal offences, claims information, financial details such as bank account and card details and IP address (which is a unique number identifying Your computer). Where relevant, We also collect special categories of personal information (which was previously known as sensitive personal information) such as details regarding Your health.

We also collect information from a number of different sources for example: publicly available sources such as social media and networking sites; third party databases available to the insurance industry; firms, loss adjusters and/or suppliers appointed in the process of handling a claim.

Using your information

We collect Your personal information and/or special categories of personal information because We need it to provide You with the appropriate insurance quotation, policy and price as well as manage Your policy such as handling a claim or issuing documentation to You. Our assessment of Your insurance application may involve an automated decision to determine whether We are able to provide You with a quotation and/or the price. If You object to this being done, then We will not be able to provide You with insurance.

We will also use Your information where We feel there is a justifiable reason for doing so for example: to prevent and detect fraud and financial crime (which may include processes which profile You); collecting information regarding Your past policies; carrying out research and analysis (including profiling); and recording and monitoring calls.

Please note if You have given Us information about someone else, You would have confirmed that You have their permission to do so.

Sharing your information

We share Your information with a number of different organisations which include, but are not limited to: other insurers; regulatory bodies; carefully selected third parties providing a service to Us or on Our behalf or where We provide services in partnership with them; fraud prevention and credit reference agencies and other companies, for example, when We are trialling their products and services which We think may improve Our service to You or Our business processes. Unless required to by law, We would never share Your personal data without the appropriate care and necessary safeguards being in place.

Keeping your information

We will only keep Your information for as long as is necessary to provide Our products and services to You and/or to fulfil Our legal, regulatory, tax and accounting obligations. We also keep Your information for several years after the expiry of Your policy in order to respond to any queries or concerns that may be raised at a later date with respect to the policy or handling of a claim. Please refer to **Our** full Privacy Policy for more information.

Use and storage of your information overseas

Your information may be transferred to, stored and processed outside of the United Kingdom (UK). We or Our service providers may use cloud based computer systems (ie network of remote servers hosted on the internet which process and store Your information) to which foreign law enforcement agencies may have the power to access. However, We will not transfer Your information outside the UK unless it is to a country which is considered to have sound data protection laws or We have taken all reasonable steps to ensure the third party has suitable standards in place to protect **Your** information.

Your Rights

You have a number of rights in relation to the information We hold about You, including: asking for access to and a copy of Your personal information, objecting to the use of Your personal information or to an automated decision including profiling, asking Us to correct, delete or restrict the use of Your personal information, withdrawing any previously provided permission for the use of Your personal information and complaining to the Information Commissioner's Office at any time if You object to the way We use Your personal information. Please refer to Our full Privacy Policy for more information.

Please note that there are times when **We** will not be able to delete **Your** personal information. This may be as a result of fulfilling **Our** legal and regulatory obligations or where there is a minimum, statutory, period of time for which We have to keep Your information. If We are unable to fulfil a request, **We** will always let **You** know **Our** reasons.

Motor Insurance Database

Information about **Your** insurance policy will be added to the Motor Insurance Database (MID) managed by the Motor Insurers' Bureau (MIB). MID and the information stored on it may be used by certain legal or authorised bodies (including the police, the DVLA, the DVANI, the Insurance Fraud Bureau and other bodies authorised by law) for purposes including but not limited to electronic licensing, continuous insurance enforcement, law enforcement (preventing, detecting, apprehending and prosecuting offenders), providing government services and other services aimed at reducing uninsured driving. If **You** are involved in a road traffic accident (either in the UK, the EEA or certain other territories), insurers and the MIB may search the MID to get relevant information. People (including their appointed representatives) considering or making a claim after a road traffic accident (including citizens of other countries) can also get relevant information which is held on the MID. It is vital that the MID holds **Your** correct registration number. If it is not shown correctly on the MID, there is a risk that **Your Vehicle** could be seized by the police. **You** can check that **Your** correct vehicle details are on the MID by visiting the website at www.askmid.com. **You** should show this notice to anyone insured to drive the vehicle covered under the policy.

Information and changes We need to know about

You must take reasonable care to provide complete and accurate answers to the questions We ask when You take out, make changes to, and renew Your policy.

Please tell **Your** insurance adviser immediately to let **Us** know if there are any changes to the information set out in the application form/ statement of fact, Certificate of Motor Insurance or on Your Schedule. You must also tell Your insurance adviser immediately to let Us know about the following changes:

- A change to the people insured, or to be insured.
- · Motoring convictions (driving licence endorsements, fixed penalties or pending prosecutions for any motoring offences) for any of the people insured, or to be insured.
- Criminal convictions for any of the people insured, or to be insured.
- A change of Vehicle.
- · Any Vehicle modifications.
- Any change affecting ownership of the Vehicle.
- Any change in the way that the **Vehicle** is used.

If You are in any doubt, please contact Your insurance advisor. When We are notified of a change, We will tell Your insurance adviser if this affects Your policy, for example whether We are able to accept the change and if so, whether the change will result in revised terms and/or premium being applied to Your policy. If the information provided by You is not complete and accurate:

- We may cancel Your policy and refuse to pay any claim; or
- We may not pay any claim in full; or
- We may revise the premium and/or change the compulsory Excess; or
- the extent of the cover may be affected.

Use of Language

Unless otherwise agreed, the contractual terms and conditions and other information relating to this contract will be in English.

Customers with Disabilities

The policy and other associated documentation are also available in large print, audio and Braille.

If You require any of these formats please contact Your insurance adviser.

Telephone Call Recording and Charges

Calls to 0800 numbers from UK landlines and mobiles are free. The cost of calls to 03 prefixed numbers are charged at national call rates (Charges may vary dependent on **Your** network provider) and are usually included within inclusive minute plans from landlines and mobiles. For our joint protection telephone calls may be recorded and/or monitored.





Footman James Waterfront Business Park, First Floor, Unit 7, Waterfront Way, Brierley Hill DY5 1LX Tel. 0333 207 6114 footmanjames.co.uk





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